



**TLMDA**

Achievement of Library Excellence Award Application 2020

Section 2

**Provide enhanced service to the public during the past year either through increase in service or a change in type of services.**

The Zula B. Wylie Public Library has pivoted and changed to accommodate our community and patrons through the challenges brought on by COVID-19. The library staff endeavored to bring programming to the living room of the community by making all programming virtual (beginning mid-March 2020). Storytime became virtual, Cursive Club was done virtually with a pick-up kit to go along with it. Our entire Summer Reading Program became virtual and was incorporated with the Beanstack App. This allowed the library to meet the needs of the public, increase their safety, and allowed everyone to maintain and follow the guidelines of the CDC (Center for Disease Control).

New Virtual Programming includes:

**Creative Moments** - A weekly "live" video encouraging creativity through a variety of art and DIY demonstrations. This weekly series was perfect for viewers who consider themselves artists or amateurs.

**Virtual Yoga**- A thirty minute "live" yoga session for wellness and health.

**Virtual Adult Book Clubs**- Book clubs were done using Facebook Groups and Zoom Videos for the option of discussion through text or face-to-face through Zoom. Two 5-week book clubs each featuring different genres and audiences were offered.

**Feel Good Friday** - These were varied videos, intended to engage our community, bring some joy, and connect new people with the library and what it has to offer.

The Library also sought to meet the needs of our patrons in other new ways. Immediately upon shutting down the library to the public in March, we began offering Curbside Pickup. This allowed all patrons to access our materials in a safe, timely manner. Our community members rely on the library for computer usage and business services; when the library was closed in March it became immediately evident that we needed to figure out a way to support patrons in this way, even though we were closed to the public. So we began Curbside Business Services (faxing, mobile printing, etc) early in the spring as well. Internet Wifi is also available in our parking lot, it became a hotspot for mobile internet needs. 20 new hotspots were also purchased by the library for patron checkouts; knowing patrons who were working from home or had children learning from home, may need internet support.

The Zula B. Library also started a new Home Delivery Service for those homebound to have their items checked out to them and delivered to their doorstep.

In an effort to start its own charter, the Library has partnered with Toastmasters International to host multiple "Interest Sessions" in-person (prior to March) and online via Zoom over the course of this year. The community has expressed interest in the value of what Toastmasters has to offer.

Partnerships were also expanded and/or strengthened through virtual programming. Our Genealogical Society partnered with the Library in a new way. Instead of meeting in-person monthly as they did in the past (up to March 2020) they began meeting online, via Zoom, to do an "Exploring Your Roots" series. This program has been popular and well attended by our community and those interested in exploring their ancestry a little deeper.

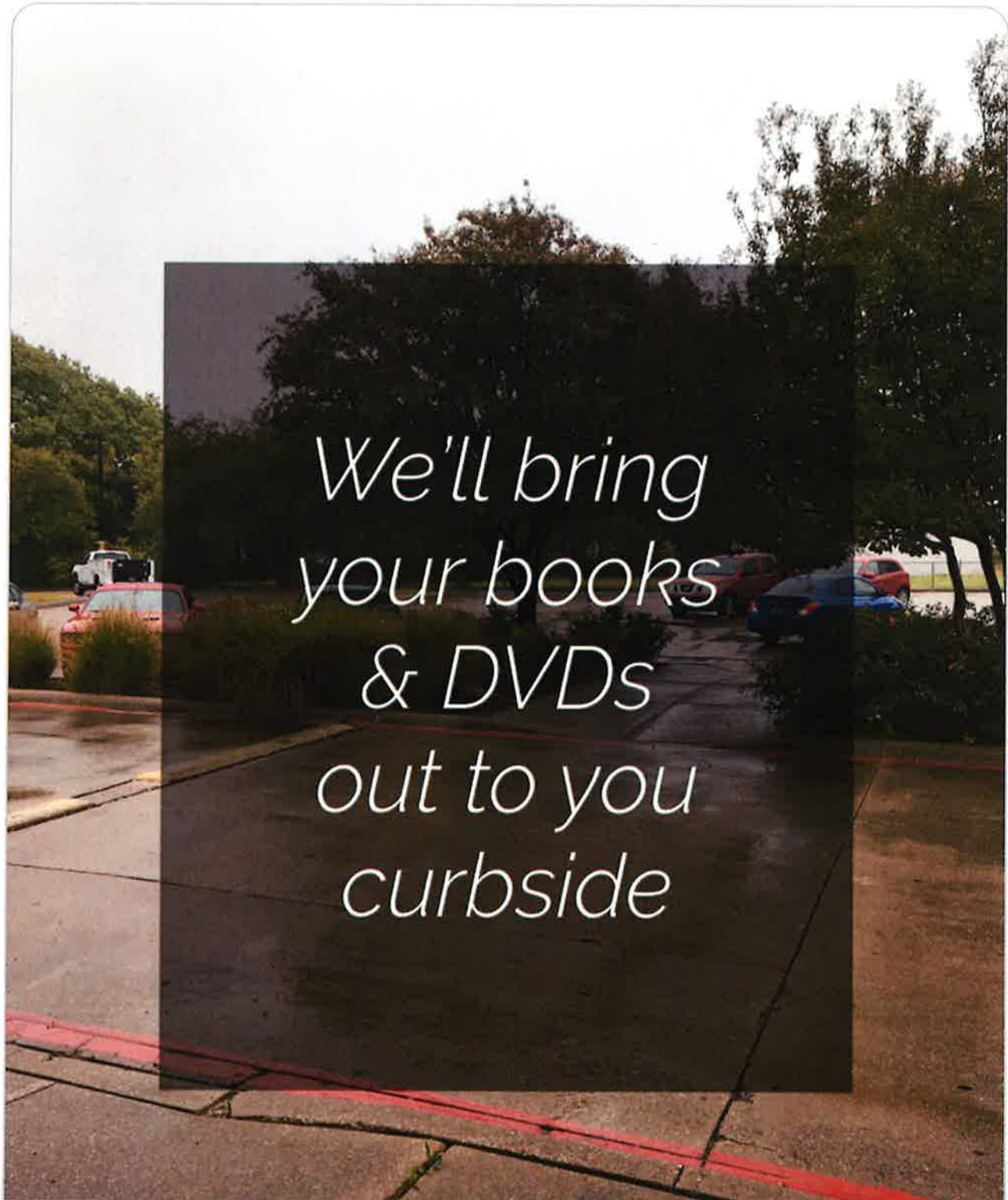


**Zula B Wylie Library**

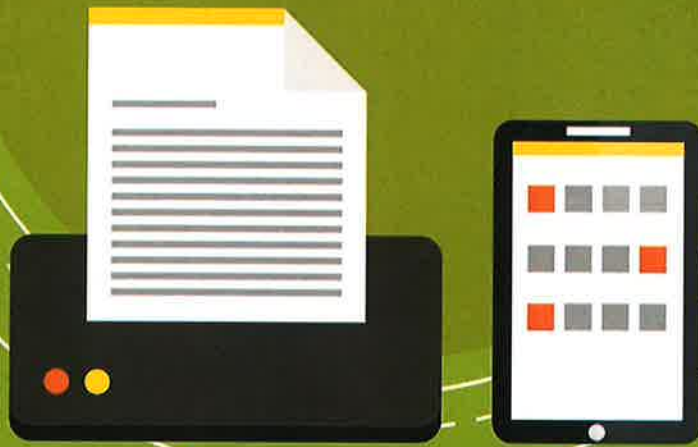
@CH\_ZBWLlibrary

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# TOASTMASTERS

## TABLE TALK VIRTUAL MEETING

Learn how Toastmasters can improve your communication skills, while we enjoy some much-needed social connection.

**TUESDAY, JULY 21**  
**6:00 PM VIA ZOOM**

Sign up online at

**CEDARHILLLIBRARY.ORG**

to receive the url to  
the Zoom meeting.

  
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ZULA B. WYLIE PUBLIC LIBRARY  
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Zula B. Wylie Public Library  
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