



TLMDA

Achievement of Library Excellence Award Application 2020

Section 8

Support workforce development.

The Zula B. Wylie Public Library supports workforce development through many types of programs, resources, and partnerships.

The library staff is trusted by the community and often have opportunities to create relationships with our patrons. One staff member was approached by a patron in need of work and resources as she would soon find herself without a home. Staff members quickly gathered names of people, businesses, and community resources that might help her through her challenging time. Later she returned, so grateful for the guidance she received and let us know that she was able to find help and a job.

Supporting small and local businesses is important to the Zula B. Wylie Library. Throughout the year workshops are held to support small business owners within the community. These workshops are called Business 101 Basics.

Throughout 2020 and the challenges that COVID-19 have created, local businesses; owners, employees, and the community in general have faced a lot of hardships and challenges relating to work and economic survival. The library has partnered with the Cedar Hill Chamber of Commerce, the City of Cedar Hill Administration, Economic Development, and Neighborhood Services to share resources through the Cedar Hill Strong Campaign (www.cedarhillstrong.org). The library participated with other city departments to reach out and call all of the businesses in Cedar Hill to encourage them to check out the resources available to them.

A lasting partnership with Shifting the Paradigm of Business and Leadership conference each year has helped community leaders and business owners to connect and grow. This year the conference was cancelled due to Covid-19, however, several virtual sessions were offered and the library shared and supported these opportunities.

The library has a lasting relationship with Workforce Solutions Greater Dallas. A representative is available to the library and its patrons. Prior to March 2020, the Workforce representative came to the library weekly to offer assistance and guidance to job seekers. Since March, library staff has been able to connect patrons who are in need of jobs a way to get in contact with our Workforce resources, as well as connect them with the Workforce website for support.

A guide from Our Calling in Dallas, The Directory of Homeless Services, is also available for those in need. Staff has several copies available for those who may need these resources.

The Zula B. Wylie Library often has community members visit the library to use the computer or to seek help with finding jobs, applying for work, and/or writing a resume. Staff members help them with these searches and skills whenever needed. The library also provided in-person computer basics classes; addressing Word, Excel, Publisher, and other basic computer skills.

All patrons also have access to online resources to help with their education and career development. These include TexShare Databases with Learning Express and the Vocational and Career Collection. We also have Lynda.com with online video tutorials taught by experts; including tutorials regarding resume writing.



Zula B. Wylie Public Library in Cedar Hill, Texas

Published by Kelsey Armistead · June 17 ·



Library staff showing their support for Cedar Hill EDC and our local small businesses. We are #CedarHillStrong! #ShopCedarHill #WeLoveCedarHill





Zula B. Wylie Public Library in Cedar Hill, Texas

Published by Kelsey Armistead · March 25 ·



CEDAR HILL STRONG

BUSINESS INFORMATION & RESOURCES

City of Cedar Hill, Cedar Hill EDC, and Cedar Hill Chamber of Commerce are here to help. COVID-19 resources available to you and your business at www.CedarHillStrong.com.

Cedar Hill EDC

March 18 ·

Attention Cedar Hill businesses, workforce, and residents – we stand together and are here to help. Visit www.CedarHillStrong.com. Please share. [#cedarhillstrong](https://twitter.com/cedarhillstrong)



Zula B. Wylie Public Library in Cedar Hill, Texas

Published by Kelsey Armistead · July 29 ·



Happening today at 1 pm! Join the [Shifting the Paradigm of Business & Leadership](#) Facebook group to participate.



Dr. Tara Peters, Co-Author

The Demotivated Employee: Helping Leaders Solve the Motivation
Crisis That is Plaguing Business