

# HIGHLIGHTS

## Fire dept. receives American Heart Assn. award for for saving lives



Takiyah Wilson (in white), with the American Heart Assn., came to a recent City Council meeting to honor our firefighters/EMS for saving heart attack victims with technology and training. She is shown with several members of the City Council and the Cedar Hill Fire Department.

The Cedar Hill Fire Department received the American Heart Association’s Mission: Lifeline® EMS Gold Plus Award for implementing quality improvement measures for the treatment of patients who experience severe heart attacks.

This standard was only reached by 19 departments/EMS services in the entire state of Texas. There are over 1,400 fire departments in the state.

Every year, more than 250,000 people experience an ST elevation myocardial infarction (STEMI) the deadliest type of heart attack caused by a blockage of blood flow to the heart that requires timely treatment. “EMTs and paramedics play a vital part in the system of care for those who have heart attacks,” said James Jollis, M.D., Chair of the Mission: Lifeline Advisory Working Group.

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## Wags on Wheels serves elderly and furry friends



An idea sparked by City Manager Greg Porter, who for several years has inspired City employees to use the national Martin Luther King holiday as a day of service, has resulted in lots of smiles and tail wags.

The staff of the Tri-City Animal Shelter recognized that some of the most challenged and in need in our community are the elderly and their pets.

From experience, they knew that

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## Mission Cedar Hill: Leading by Serving

Michelle Ebanks,  
Neighborhood Services Coordinator

**For more than fifteen years Mission Cedar Hill (MCH) has been living up to its slogan of Taking Care to the Community. MCH is an arm of outreach of High Pointe Baptist Church and Transformation Vision Cedar Hill.**

Guided by Dr. Toby Snowden of High Pointe Baptist Church, MCH has an emphasis on providing care for children and the elderly. This year, Code Enforcement, Neighborhood Services and several local businesses teamed up to build a stronger coalition with Mission Cedar Hill to assist in their “Big Project Weekend” June 8-11.

This year, over 100 volunteers collaborated to work on 32 projects, including assistance to struggling homeowners to make necessary home repairs.

The goal is to strengthen and empower our neighborhoods one house and one family at a time. To see before and after photos, check out our Neighborhood Services page at [cedarhilltx.com/94](http://cedarhilltx.com/94).

When we mobilize community volunteers, we help to empower healthy, vibrant and safe neighborhoods.

Have an idea or suggestion? We invite you into the process. It’s a community effort and we are here to help.

Contact Neighborhood Services at 972-291-5100 x1099.

## Woodbury honored by Texas Public Works Assn.

Robert Woodbury, PE, CFM serves Cedar Hill as City Engineer and recently received the Bill Hogge Award from the North Central Texas Branch of the Texas Public Works Assn. He has served his peers and his community of Cedar Hill admirably for many years, making his community and the organization better because of his contributions.



The award recognizes Outstanding Chapter Achievement and Excellence in Chapter Service.

Past Branch President, Pam Salvador said, "Robert Woodbury has been instrumental in starting roundtables for public works related professionals. He placed key personnel in charge who have been running the individual roundtables. He provided a missing venue for those field workers to discuss their common challenges and solutions locally."

Roundtables are informal focus groups that meet to bring together subject matter experts throughout the region enabling the exchange of ideas, methods, best management practices, joint problem solving opportunities, and networking.

Robert said, "Smaller communities typically hire a third party to cover a specific needs. While larger cities can have multiple levels of staff members that have certain skill sets and knowledge. On the other hand, mid-sized municipalities employ one or two individuals who perform their specific responsibilities plus 'other duties as assigned'. These round-tables are designed to address these needs!"

Currently the roundtable program has grown to five groups: Signs & Signals, Director/City Engineer, Road Gang, Inspectors and Fleet.

Robert was recognized as the NCTB TPWA Member of the year in 2011 for his work on the Inspector Roundtable.

## New tools can help you save water

Cedar Hill wants you to be in control of your water consumption and water bill; and upgraded tools are now available to make that possible. Goal: No customer sticker shock when the bill shows up!

With the enhanced, and just released FATHOM™ U2You™ Customer Portal and smart phone app, you can monitor and manage your consumption and bill amounts. Monitor daily, weekly, monthly and trend consumption, set threshold levels for text or email alerts and pay utility bills all online. And it's so easy to get started!

**Step 1. Register or Log In to the Portal:**  
Go to:

<https://cedarhill.u2you.gwfathom.com> and log in to the FATHOM Customer Portal. Registration is simple and gives you

access to the full array of tools including usage history. (Note that you can pay your utility bill without registering or logging in by clicking on "Pay Now" on the page)



**Step 2. Use the Tools**

Once registered and logged in, your home screen should show water consumption data for your specific account. By clicking on "Fathom Charting", you can toggle through the viewing options, show your consumption monthly, daily or hourly. This data can be downloaded for further analysis if desired.

**Step 3. Get Email or Text Alerts on Your Usage**

You can set "Threshold Alert Settings" for your house, up to 100,000 gallons, by using the slider bar on the page. Once you set your "Threshold Alert Setting" limit, you can request automatic messages to be sent either by email or text when that limit is exceeded or if the system detects a leak. You are empowered to control your consumption in real time, to manage your spending and conserve water.

**Want these same tools on your smart phone?**

They are available for iPhone users through the Apple Store, or for Android users through the Google Play store. If you've downloaded the old app, delete it, then download FATHOM U2You Mobile to your phone. All the tools described above are available in the enhanced phone app.

**Step 4. Sit Back and Relax – You're in Control**

Now, residents of Cedar Hill can sit back and relax this summer knowing they are in total control of their water consumption and costs through FATHOM U2You Customer Portal tools. So register today and start saving! Questions? Call Customer Service @ 469-272-2931 or email [Ubilling@cedarhilltx.com](mailto:Ubilling@cedarhilltx.com).

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## Fire Dept. saving lives

"Since they often are the first medical point of contact, they can shave precious minutes of life-saving treatment time by activating the emergency response system that alerts hospitals. We applaud the Cedar Hill Fire Department for achieving this award."

Our Emergency Medical System providers are vital to the success of Mission: Lifeline. EMS crews perform 12-lead ECGs which measure the electrical activity of the heart and can help determine if a heart attack has occurred. They also follow protocols derived from American Heart Association/American College of Cardiology guidelines.

Specialized tools, training, and practices allow our EMS providers to rapidly identify suspected heart attack patients, promptly notify the medical center, and trigger an early response from the awaiting hospital personnel.

"The men and women of the Cedar Hill Fire Department are dedicated to making our service among the best in the country, and the American Heart Association's Mission: Lifeline program is helping us accomplish that by implementing processes to improve the quality of care for all acute coronary syndrome patients," said Kevin Cunningham, EMS Division Chief. "We are pleased to be recognized for our dedication and achievements in emergency medical care for all of our residents and visitors to Cedar Hill."



People make it a community

## Ann Holt named 'Good Samaritan'

Ann Holt moved to Cedar Hill in 1990 with her husband, Bill. After he passed in 1996, Ann got busy. First she joined the Cedar Hill Senior Center, and kept going.

Ann has volunteered with ELF and Friends, Dallas County Health Dept. Childhood Immunization Program, Cedar Hill Chapter of AARP and Charlton Methodist Hospital.

An example to us all at age 88, Ann is an active member of Citizens on Patrol and still volunteers weekly at the Cedar Hill Shares Food Pantry.

She has also helped with community events such as Country Day, Daddy-Daughter Dance, Youth Fishing Tournament, Christmas Tree Lighting, Family Fall Festival and any other event that needs a volunteer.

At a recent City Council meeting, Council Member Cliff Shaw read her accolades and presented her a plaque. Her long record of service is a reflection of our community values and distinctive character.



## July is Parks & Recreation Month

Start now and enjoy a summer full of a variety of fun and events in Cedar Hill parks. Here are just a few ways to cool off in the pool.

Crawford Park pool is open through August 12.

**Lap Swim:** Mon-Thur 8:30am - 1pm;  
Fri-Sun Noon - 1pm, \$1 per person

**Senior Swim:** 7 days a week Noon - 1pm,  
\$1 per person

**Open Swim:** 1 pm - 5:45pm, \$2 per person

**Sunday Funday at Crawford Park,** July 16, 1 - 5:45pm,  
Youth sports will host an open house

**Back to School Splash,** July 31 - Aug. 6, Bring new school supplies and get in for \$1 from 1-5:45pm.

**Paws in the Pool-ooza,** Aug. 12 from 8am to Noon. This doggie-friendly swim features pet-friendly vendors, prizes and games. Admission is \$5 at the door, per dog or \$1 if pre-registered through Parks & Rec Dept. or Tri-City Animal Shelter. Proof of rabies vaccination required at registration and dogs must be leashed upon entry. This events benefits Friends of Tri-City Animal Shelter.



For many more Parks & Rec programs for all ages and interests, please visit [cedarhilltx.com/2137/Programs](http://cedarhilltx.com/2137/Programs).

# CALENDAR

For the most up-to-the-minute information on events, check out the City's online calendars at [cedarhilltx.com](http://cedarhilltx.com)

## July 2017

### 11 & 25 City Council Meetings

**Cannady Room, Government Center, 285 Uptown Blvd., 6 - 8 p.m.**  
Public briefing session begins at 6 p.m., City Council Meeting begins at 7 p.m.

### 11 CHISD Registration opens

New students register at <http://chisd.net/Page/1573>. Current students' parents/guardians will receive a letter and an email about registration for returning students.

### 7, 14, 21, 28 + Aug. 4 & 11 Jam to Give Village Green, Hillside Village, 7 - 9 p.m.

Free live music concerts, bring a blanket or lawn chair. Each concert benefits a different local charity, visit [shophillsidevillage.com/event/jam-to-give/2145474391/](http://shophillsidevillage.com/event/jam-to-give/2145474391/) for details.

## August

### 5 & 6 Petco Adoption Event, 443 E. FM1382, Noon - 4 p.m.

\$25 pet adoption event, covers sterilization, vaccinations and microchip.

### 12 Back-To-School Rally, Ninth Grade Center, 1515 W. Belt Line Rd., 10 a.m. to 1 p.m.

Pre-register for free backpacks and other services. More information and vendor registration at [chisd.net/domain/907](http://chisd.net/domain/907).

### 21 First Day of School

Please watch for school zones and students walking near or crossing streets.

### 22 Senior Info & Wellness Expo, 10 a.m. - 3 p.m., Recreation Center, Pre-register for free lunch. Lots of door prizes.

Hosted by Cedar Hill Senior Center.



Duy Vu, Environmental Manager, received the proclamation designating June 23 as Clean Air Action Day in Cedar Hill, from City Council member Wallace Swayze.

## Furry friends From page 1

many of the elderly depend so much on the companionship of their pets, yet have trouble with pet grooming issues.

Shelter Manager Tammy Miller said that what began as a one-day program of in-home grooming has now grown into a year-round labor of love. The rewards have been so great from the animals and their owners that staffers and volunteers continue to make visits.

Assistant Shelter Manager Shelly Meeks said services typically include clipping claws, bathing pets, checking microchips, updating registration information, providing trips to the vet or dropping off a collar or small bag of food.

Barbara Reeves, a 47-year resident of Cedar Hill is one who has benefitted from the "Wags on Wheels" program.

She said it has improved the quality of life for her and her two Chihuahuas, (April May and Penny Lane) and Felix, the cat. She used to have problems with fleas on her pets, but now all are flea-free, and Felix has been microchipped. She said "If your pets are family, like mine are, micro-chipping and checking with the Shelter



after they've gotten lost is a good way to find your pets."

Staff and volunteers make assistance visits seven days a week and some evenings, when needed.

There is no fee for these services, but contributions are accepted; some elderly owners donate newspapers to line cages, and old linens to use as bedding. Some choose to leave a legacy of love by designating the Friends of Tri-City Animal Shelter in their will.

Businesses or individuals who wish to donate to this program can call Tammy at 972-291-5335, x1710 or email her at [tammy.miller@cedarhilltx.com](mailto:tammy.miller@cedarhilltx.com).

Residents interested in volunteering at the shelter can get information on the "Volunteer" prompts at [luvpets.org](http://luvpets.org).



The City of Cedar Hill has renewed the mosquito testing agreement with Dallas County Health and Human Services.

Every week during mosquito season, Dallas County collects mosquitoes from 5 traps in Cedar Hill and tests them for known viruses, and if present, advises the City to alert residents.

Ground spraying is conducted in the region around where infected mosquitoes are found.

Remember to wear long sleeves, apply repellent with DEET, avoid being outside at dawn and dusk.

Remove any standing water that can be used as breeding places.

For more on how you and our family can Fight the Bite, visit [cedarhilltx.com/fightthebite](http://cedarhilltx.com/fightthebite).

## Beat the lines, pay your water bill at the new kiosk

A kiosk is available 24/7 in the Police Lobby at the Government Center, 285 Uptown Blvd. Residents can use it to pay water bills by cash, check or credit card with no additional charges.

To use the touch screen kiosk, you'll need your account number, address, etc. from your bill. When you have paid, you will receive a receipt.

The kiosk is designed to make it easier for residents who cannot make it to the payment windows during regular hours, or if residents want to skip the lines at the windows.

No personal information is stored on the kiosk, making it a safe and secure way to pay.



## City Contacts

EMERGENCY 911

Administration 972-291-5100 x1009

After Hours (Answering service)  
972-780-6643

Animal Control 972-223-6111

Animal Shelter 972-291-5335

Building Inspections 972-291-5100 x1090

City Secretary 972-291-5100 x1011

Code Enforcement 972-291-5100 x1111

Economic Development 972-291-5132

Fire Department, non-emergency  
972-291-1011

Human Resources 972-291-5100 x1050

Library 972-291-7323

Municipal Court 972-291-5100 x1041

Neighborhood Services  
972-291-5100 x1099

Parks & Recreation 972-291-5100 x1500

Parks Adult Rain-outs 214-855-9758

Parks Youth Rain-outs 972-480-5868

Police Department, non-emergency  
972-291-5100 x2400

Public Works 972-291-5126

Recreation Center 972-293-5288

Senior Center 972-291-5353

Tourism 972-291-5100 x1084

Trash & Recycling (Waste Management)  
800-772-8653

Utility Billing 469-272-2931



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[publicrelations@cedarhilltx.com](mailto:publicrelations@cedarhilltx.com)