



Achievement of Library Excellence Award Application 2021

Section 9

Support digital inclusion by providing public internet access, digital literacy training, and offering library services online.

The Zula B. Wylie Public Library provides visitors with free wireless internet throughout the building and into the parking lot, 24 hours a day, seven days a week. Our free access to computers continues to be the most utilized service we provide.

The library's online catalog is available on our website: www.cedarhilllibrary.org. The online catalog allows patrons to search for items, place holds, and check their accounts for outstanding items. As of February 2021, our catalog is also synced with our Best Southwest partner libraries: Desoto, Lancaster, and Duncanville Public Libraries. Our patrons have the opportunity to check out books and place holds on books from any of the four libraries. Library card holders also have access to all online databases and resources including Reference USA, LinkedIn Learning, Texshare Databases Brainfuse, and more.

Library staff also created a "Digital Resources" page on our website to help people of all ages find what they need in the virtual world. Basic information like how to get a library card, insight on how to view virtual programming, and how to access ebooks are a part of this page. In addition, it is a one stop shop for resources such as lynda.com, Bookflix for children, and Ready4K registration. And the library created a remote access for Ancestry.com. A new YouTube page was also utilized this year to create a library of How-to videos. "How to use TexShare Databases" and "Getting Started with Libby and Hoopla" are two examples of the many video tutorials available through our YouTube page.

Library Take-Home Technology is very popular among our patrons; the library offers technology to Cedar Hill residents. Patrons can check out Hot Spots, Roku devices that are pre-loaded with Netflix, Virtual Reality Goggles, drawing tablets, laptops, and tablets. Hotspots and laptops have been very beneficial to staff, city staff, and patrons who have been working from home or learning virtually.

This fiscal year has been a year of shifting and change, as services the library provides are returning and the building opened back to full operating hours and capacity. In October 2020, much of our programming was still completely virtual, but as the year progressed staff began offering hybrid programming where in-person was an option but live via Facebook (or other media sources) were still offered. Through the year, we've found that many patrons want to come back in person. So, many programs and events have transitioned to in-person outdoors, in the library or even at other venues such as our city rec center. We continue to listen to our patrons, our presenters and hosts, as well as our city leaders and the CDC to use best practices and keep our patron's safety at the front of our decision making.

DIGITAL RESOURCES

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The Elizabeth City Public Virtual Library is available to you from home! Your library card provides you access to many digital items and resources. Click on the buttons below to access each resource.

If you do not have a library card, give us a call at 572-291-7323 and our staff can issue you a digital library card.

Internet Access

Spectrum and AT&T have options for you if you're in need of access to free internet. You can read more about it on [Spectrum's website](#) or [AT&T's website](#).

Virtual Programming

Follow the Library on social media ([Facebook: facebook.com/CHLibrary](#), [Twitter: @CHLibrary](#), [Twitter: @CH_ZBWL](#)) and on our [YouTube Channel](#) to participate in our virtual programming such as Virtual Storytimes, Yoga, Book Clubs, Poetry challenges, and fun activities each Friday that we like to call #FeelGoodFriday!

FOR ADULTS



FOR CHILDREN & TEENS



Reach your learning goals!



Get live online tutoring, practice tests,
writing feedback, and more!